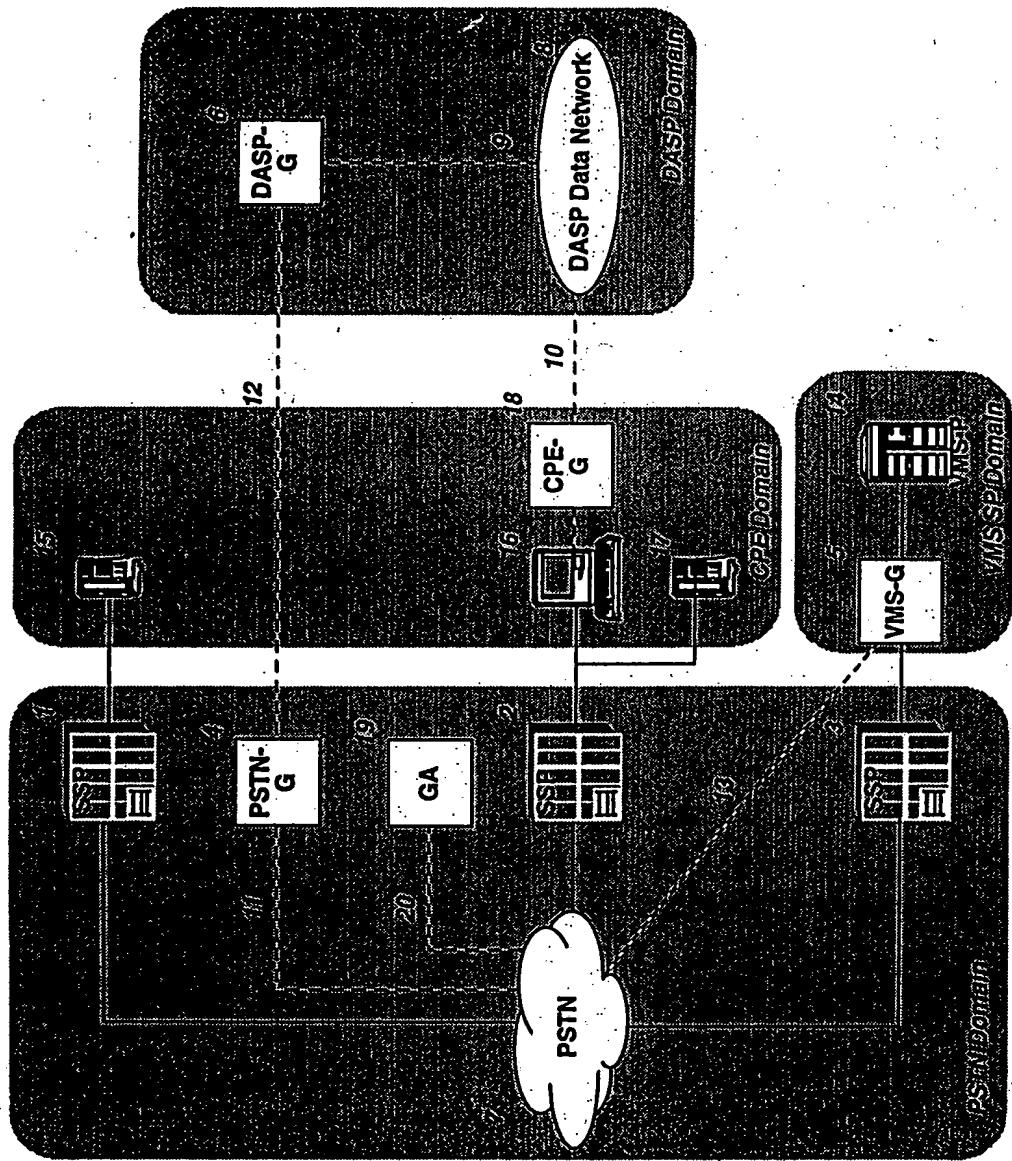


FIGURE 1



GA = PSTN Gateway Agent
GA provides incoming call info (ANI, etc)

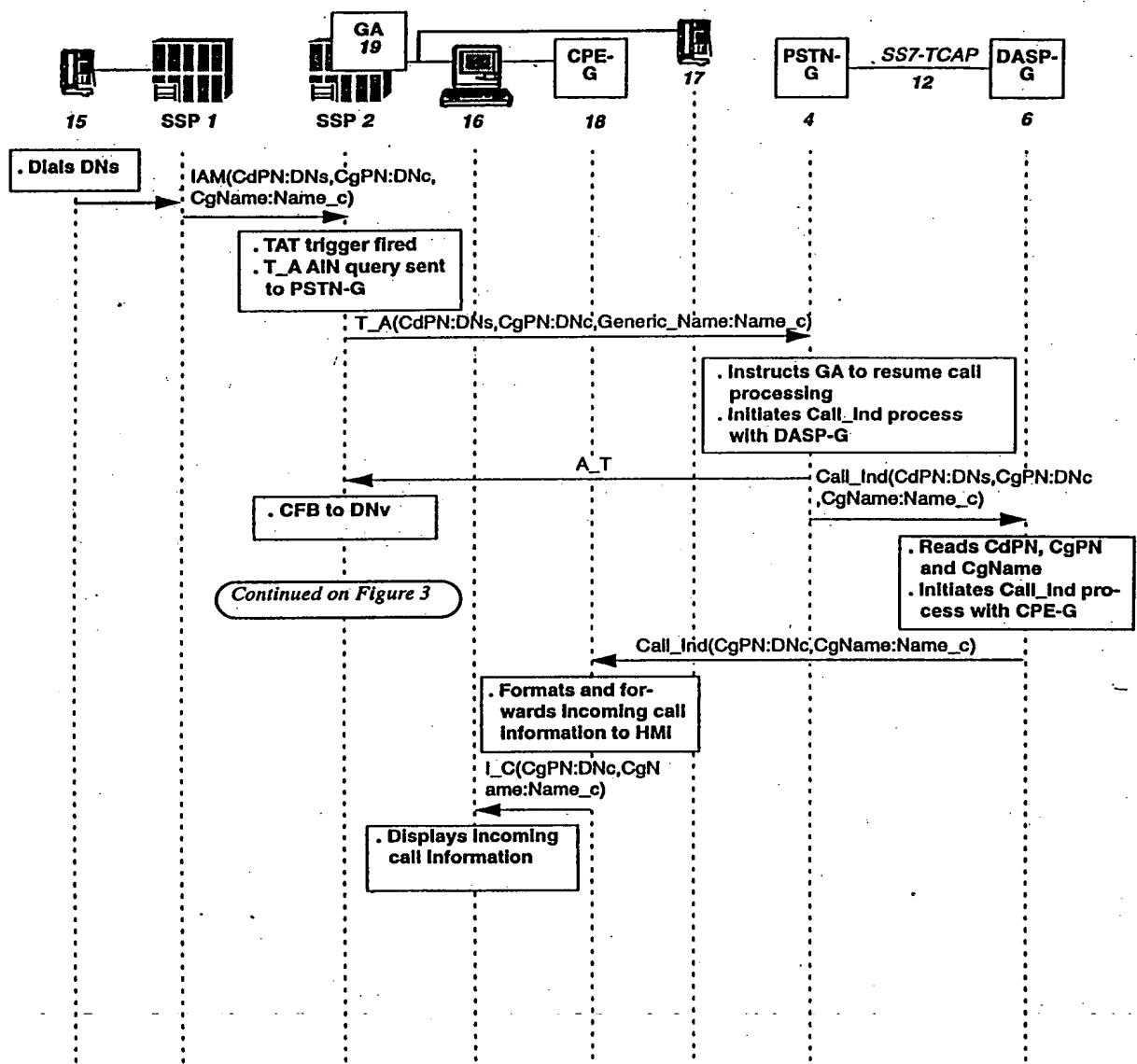
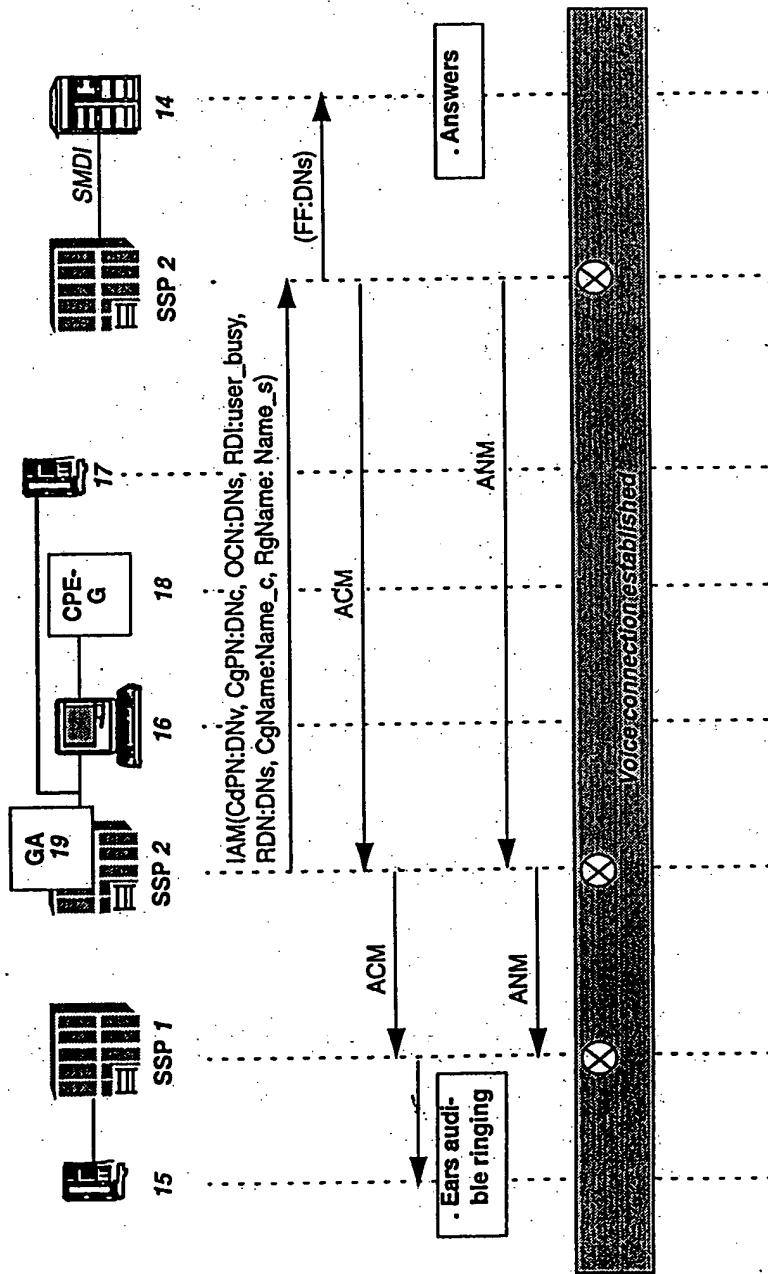


FIGURE 2

FIGURE 3



09401521 0932269

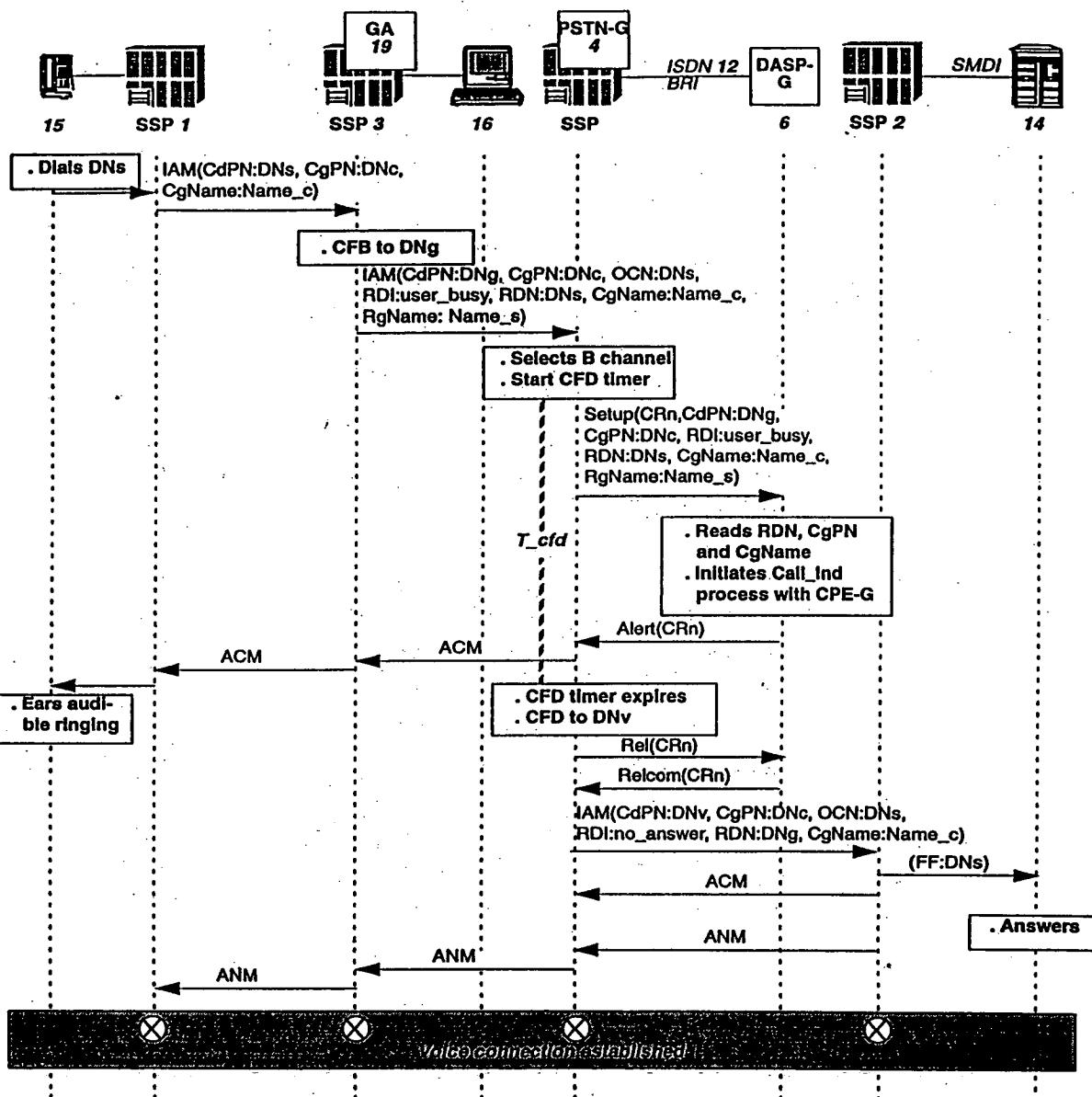


FIGURE 4

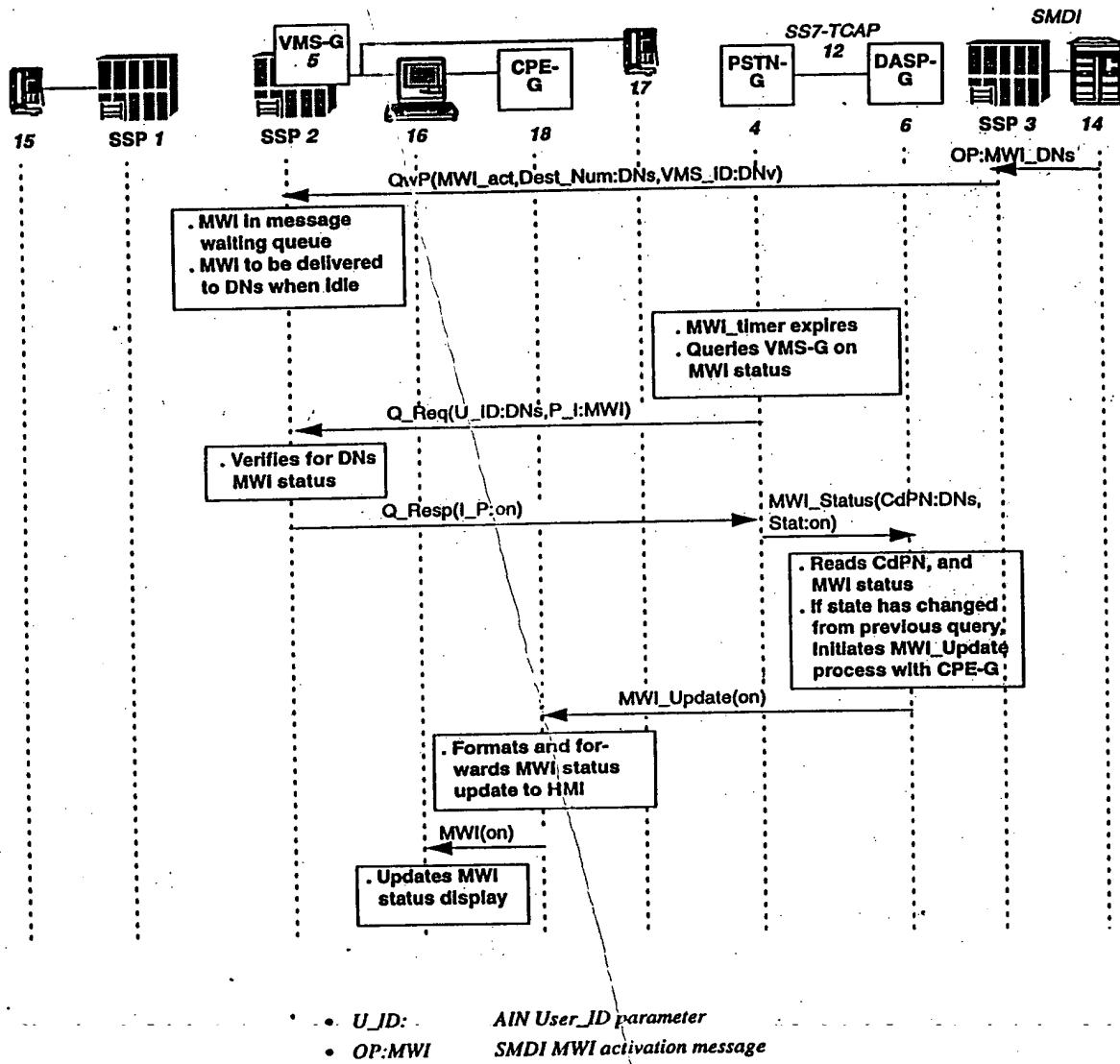
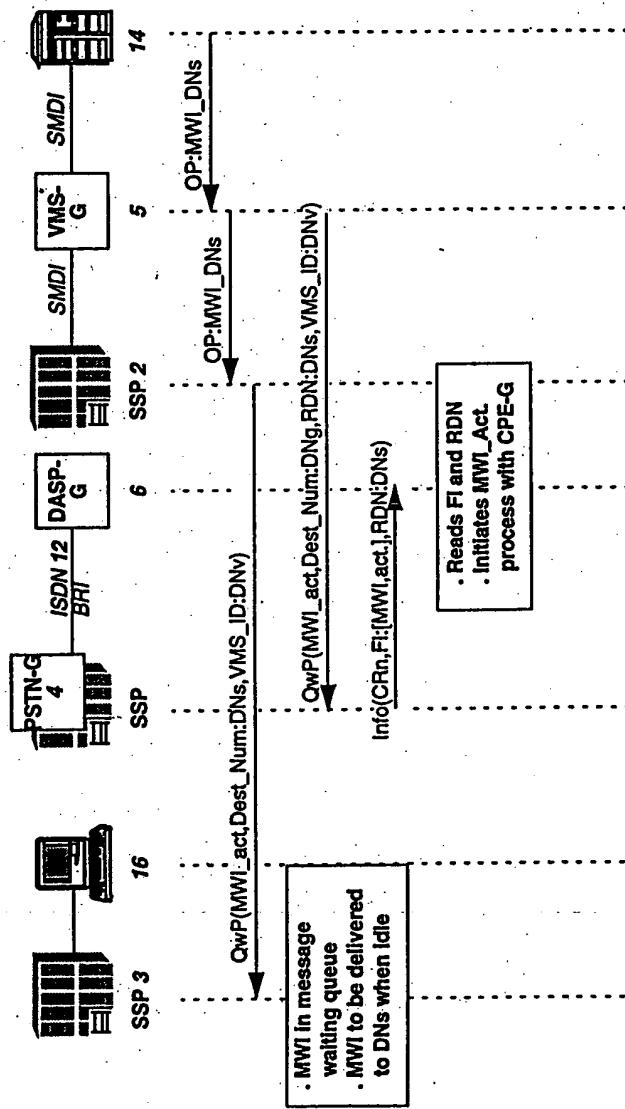


FIGURE 5

FIGURE 6



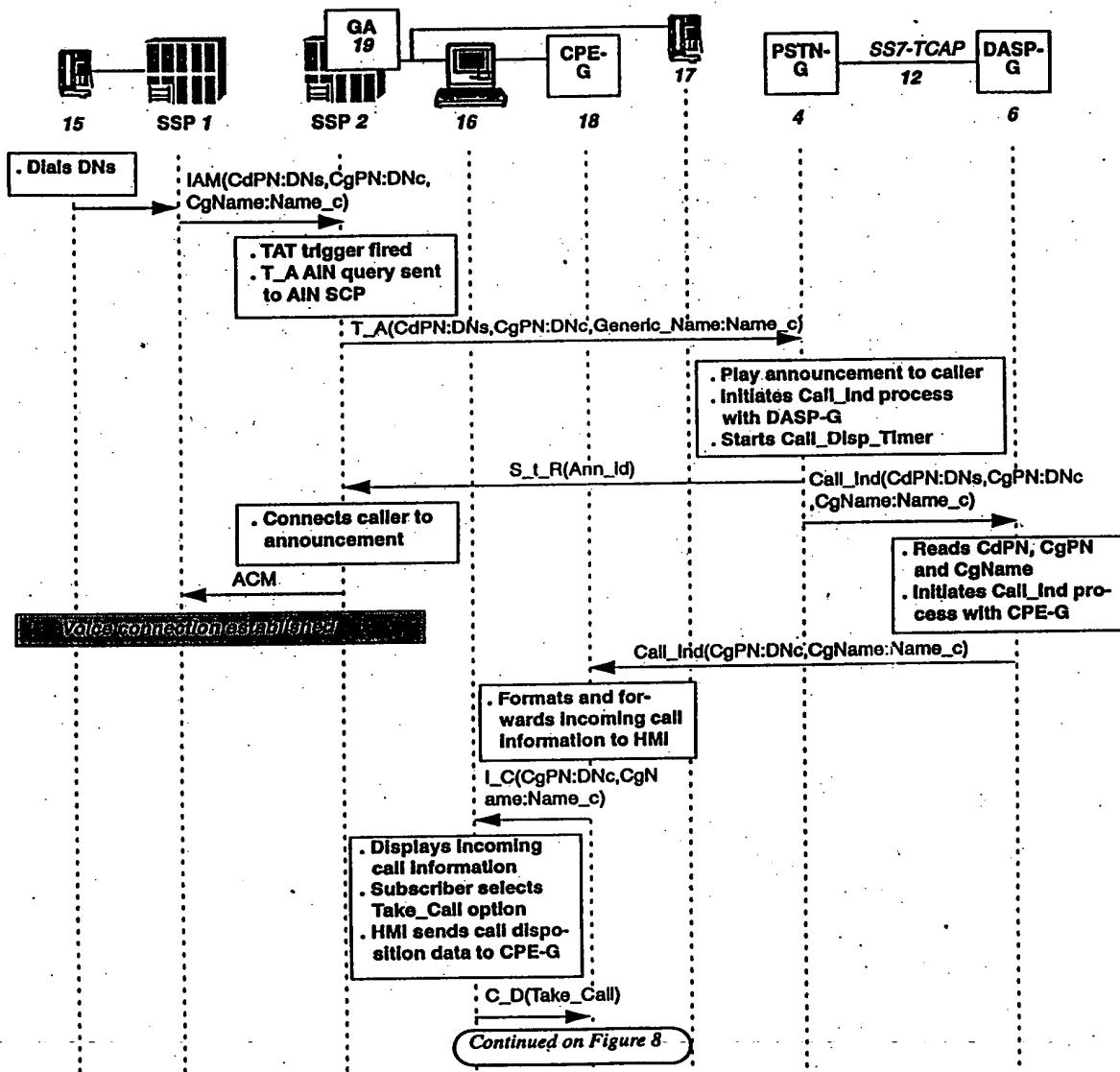


FIGURE 7

09101521 092205

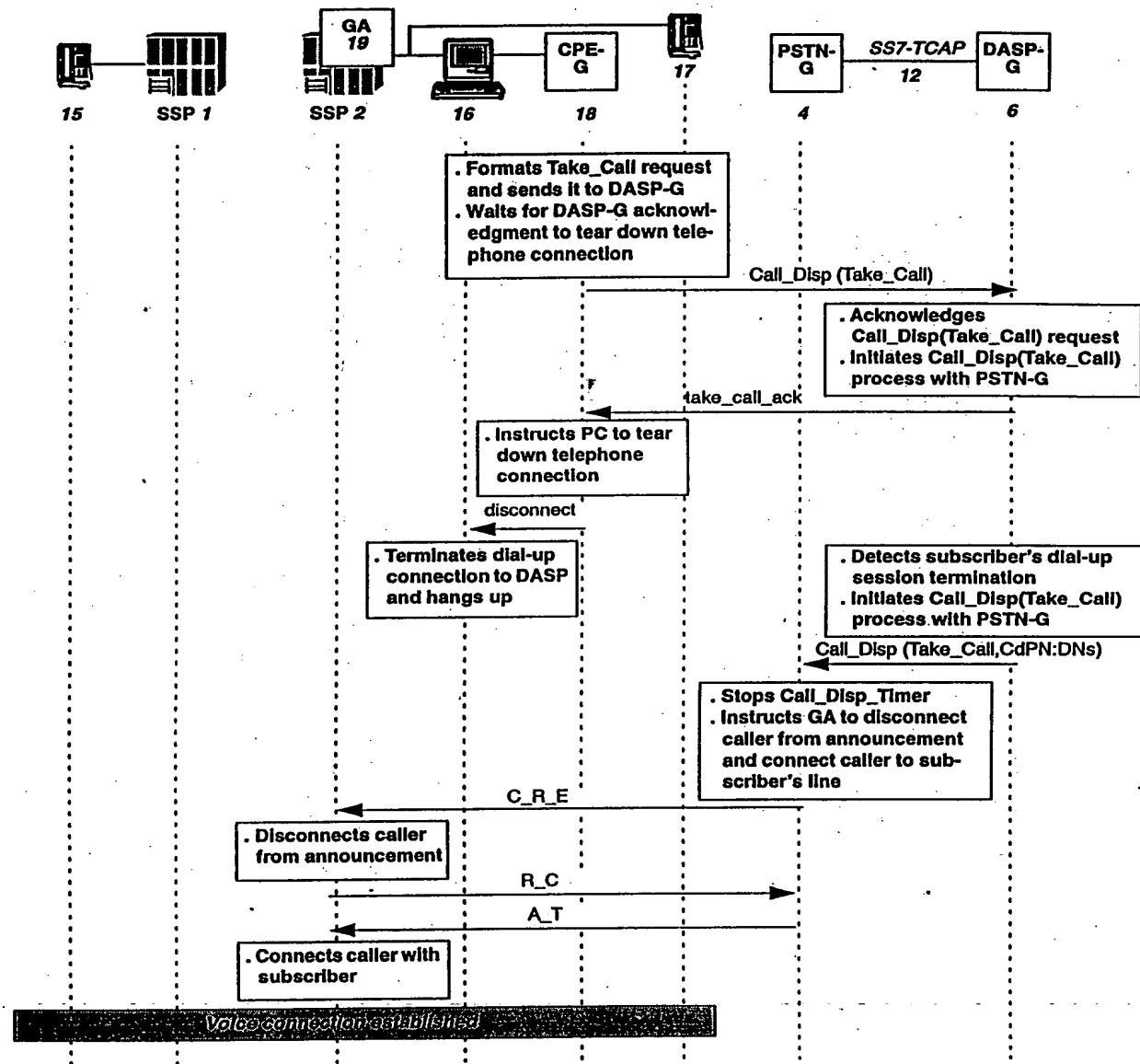


FIGURE 8